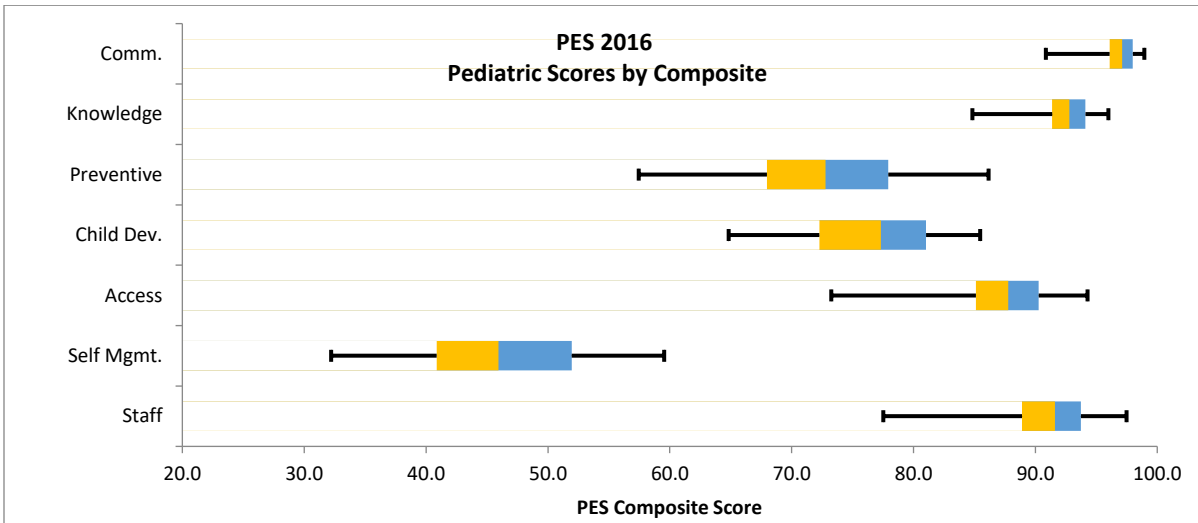
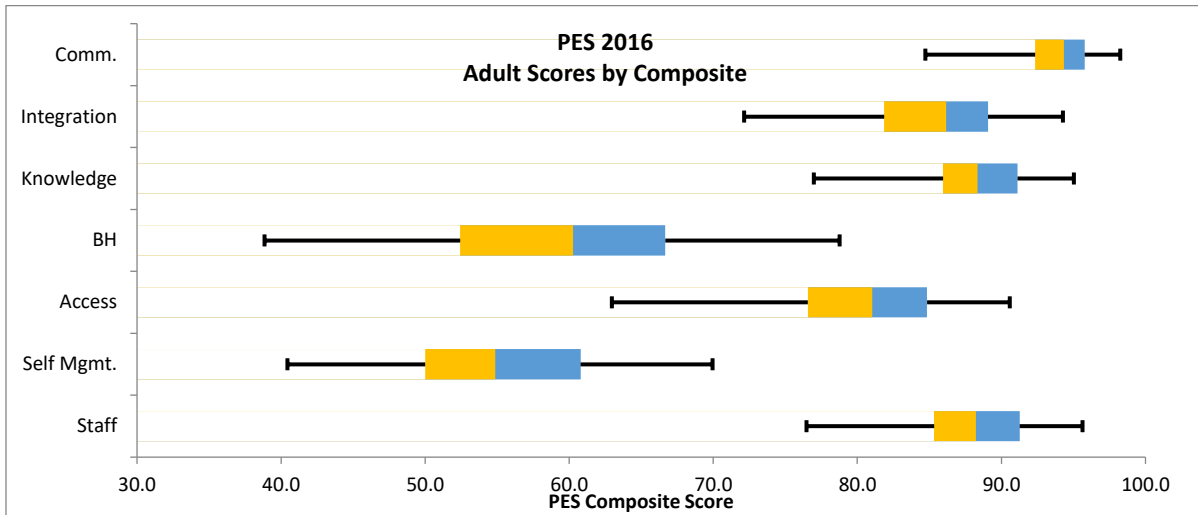


Massachusetts Health Quality Partners – 2016 Patient Experience Survey Results at a Glance



The box plots above display variation around the median (50th percentile) scores for the 2016 MHQP Patient Experience Survey publicly-reportable composites.

- The “whisker” to the left of the gold box represents from the 2.5th percentile to the 25th percentile score
- The gold portion of the box represents from the 25th percentile score to the median score
- The Blue portion of the box represents from the median score to the 75th percentile score
- The “whisker” to the right of the blue box represents from the 75th percentile score to the 97.5th percentile score.

