

About MHQP

Health care information you can trust:

MHQP provides reliable information to help physicians improve the quality of care they provide their patients and to help people take an active role in making informed decisions about their health care.

Who we are:

Massachusetts Health Quality Partners is a broad-based coalition of physicians, hospitals, health plans, purchasers, patient and public representatives, academics, and government agencies working together to promote improvement in the quality of health care services in Massachusetts. MHQP was first established in 1995 by a group of Massachusetts health care leaders who identified the importance of valid, comparable measures to drive improvement.

Member Organizations:

Blue Cross Blue Shield of Massachusetts, Fallon Community Health Plan, Harvard Pilgrim Health Care, Health New England, Neighborhood Health Plan, Tufts Health Plan, Massachusetts Hospital Association, Massachusetts Medical Society, Massachusetts Executive Office of Health and Human Services, MHQP Physician Council, two patient and public representatives, one employer representative, one academic representative, and two independent health industry representatives.

Our Mission:

MHQP's mission is to drive measureable improvements in health care quality, patients' experiences of care, and use of resources in Massachusetts through patient and public engagement and broadbased collaboration among health care stakeholders.

Our Vision:

MHQP's vision is to be the premier health care quality collaborative in Massachusetts, including the most trusted and influential source for comparative health care quality performance information.

Our Values:

- We believe in the power of collaboration.
- We believe our work should have a measurable impact and be evidence-based.
- We believe that eliminating unnecessary duplication and improving efficiency are key components to quality improvement.
- We believe that credible performance information supports improvement.
- ♦ We believe that educating the public about health care quality, including appropriate public release of performance information, support quality improvement, and enhance public accountability.
- We believe that engaging health care providers, patients and families, and the broader public in an open dialogue about performance information is a critical part of the quality improvement process.



Massachusetts Health Quality Partners Collaboration and Innovation to Measure and Improve Care

In 1995, a group of health care, business, and community leaders created an informal alliance dedicated to promoting measurable improvements in the quality of health care services in Massachusetts. Long before anyone was talking about "transparency" in health care, these pioneers believed that the development and reporting of comparable, evidence-based performance data would help drive quality improvement and lead to better patient outcomes.

Today, Massachusetts Health Quality Partners (MHQP) is a nationally recognized, non-profit coalition of physicians, hospitals, health plans, purchasers, patient and public representatives, academics, and government agencies. MHQP has a well established track record as the trusted leader in Massachusetts for objective, independent health care quality measurement and reporting.

- MHQP brings together multiple stakeholders, often with disparate agendas, to effectively work
 together to produce trusted, comparable performance measures that help drive health care quality
 improvement in Massachusetts.
- MHQP reports reliable, actionable information to health care providers to improve the care they deliver to their patients.
- MHQP communicates health care performance information directly to patients and the public (most recently in partnership with *Consumer Reports*) to empower them with knowledge to make more informed health care decisions.

Massachusetts is facing profound changes in the health care system, with sweeping health and payment reform. MHQP is well positioned to help the Commonwealth shape and inform this transformation by continuing to harness the power of broad-based collaboration among health care stakeholders to produce reliable, trusted information on health care quality performance. MHQP's twenty years of experience and demonstrated expertise are critical to ensuring success in the Commonwealth's goal of high quality, cost effective care for all residents.